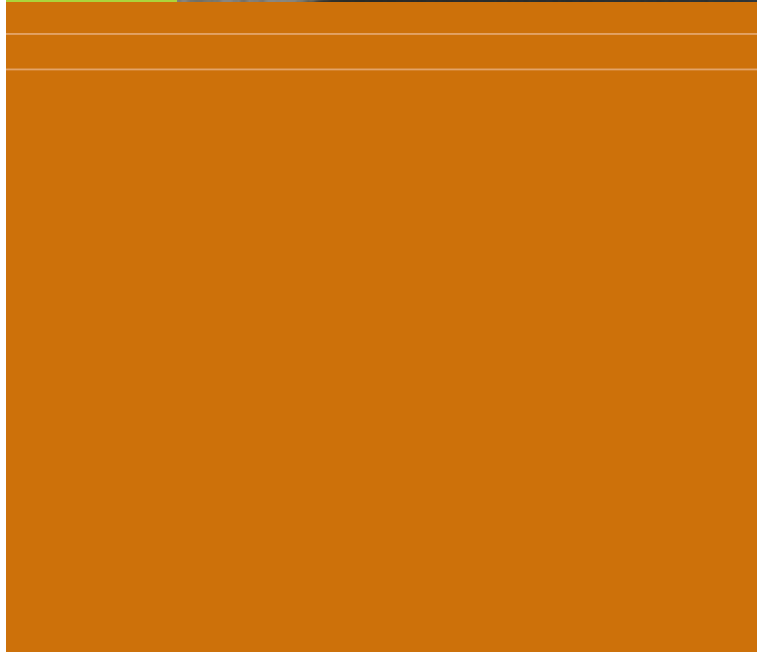
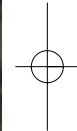


LIMERICK COUNTY COUNCIL
COMHAIRLE CHONTAE LUIMNIGH



The Design Desk at Southern Advertising



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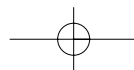
An Rannóg Pleanála agus Forbartha,
Comhairle Chontae Luimnigh,
Áras an Chontae,
79/84 Sráid Úi Chonaill,
Luimneach.

Planning & Development Section

An Rannóg Pleanála agus Forbartha

Working for You

CUSTOMER ACTION PLAN 2003
PLEAN GNIMH DO CHUSTRIMEIRI



OUR AIM

The aim of the Planning Department is to plan for and ensure good development, which is balanced and sustainable, and to provide an efficient, accessible and

transparent service to our customers.

AN AIDHM ATÁ AGAINN

Is é aidhm na Roinne Pleanála ná pleanáil a dhéanamh le haghaidh deaforbartha agus sin a chinntiú, forbairt a bheith cothrom agus inmharthana agus seirbhís éifeachtúil.

Inrochtaine agus trédhearcach a sholáthar dar gcuid gcostaiméiri.

SERVICES

The Planning Department of Limerick County Council deals with applications for planning permission and with the enforcement of planning requirements and regulations. It also prepares development plans and strategies for the county, including the city environs, and these plans guide and assist the development of our county for the future.

SEIRBHÍSÍ

Déileálann an Roinn Pleanála de Chomhairle Chontae Luimnigh le hiarratais ar chead pleanála agus le forfheidhmiú riachtanais agus rialacháin phleanála. Ullmhaíonn an Roinn pleananna forbartha chomh maith don chontae, lena n-áirítear timpeallacht na cathrach, agus cuidíonn agus treoraíonn na pleananna sin forbairt ár gcontae amach anseo.

TARGETS FOR 2003

1. Prepare a new Development Contribution Scheme as required under Section 48 of the Planning and Development Act 2000, by end of June 2003.
2. Extend the electronic referral of planning application files to all Area offices, the Environmental Department, the Mid Western Health Board and Dúchas by end of June 2003.
3. Commence with effect from 1/June/2003, a series of pro-active development enforcement inspections, with a minimum of 10 inspections per month including 1 inspection on a 'Protected Structure'.
4. The number of entries on the Record of Protected Structures maintained by the Council stood at 1,313 at the end of 2002. We aim to increase this number by 5 % in 2003.
5. We aim to further increase the availability of planning information on the Council website including addition of the 'Record of Protected Structures and images of the features contained in it' and to seek to increase the number of hits on the planning site above the figure of 1,750 for 2,002.
6. We aim to complete an independent review of procedures in the planning application process area by the end of April, 2003.
7. We aim to secure implementation of the recommendations of that review by the end of September 2003.
8. We aim to meet the filing requirement of a maximum of 4 linear metres per person, in accordance with the requirements for the move to the new County Hall, by the end of June, 2003.
9. We will seek to determine 60% of all planning applications within the statutory 8-week timeframe.
10. Finalise the Local Area Plans for Croom and Castletroy by end of December, 2003.
11. Commence review of County Development Plan by the end of April, 2003.
12. We aim to continue our existing level of planning advice clinics at the Area Offices.
13. We will review and revise our existing 'House Design Guide'.
14. We will complete the strategies for Forestry, Wind Energy and Heritage by the end of June, 2003.

C U S T O M E R A C T I O N P L A N 2 0 0 3